

Privacy Policy

S-PRENT B.V.

Effective Date: [Insert Date]

Introduction

At **S-PRENT B.V.**, we value your privacy and are committed to protecting your personal data in compliance with the **General Data Protection Regulation (GDPR)** and Dutch privacy laws. This Privacy Policy explains how we collect, use, and protect your information when you interact with our website or services.

1. Data Controller

S-PRENT B.V. is the data controller responsible for the processing of your personal data.

Contact Details:

Address: Pruimendijk 8 b, 2988XN Ridderkerk

Email: info@sprent.nl

Phone: +31 180 3724389

2. Data We Collect

We may collect the following types of personal data:

Contact Information: Name, email, phone number, and address.

Business Information: Company name, VAT number, and billing details.

Website Usage Data: IP address, browser type, and interaction logs.

We collect this data directly from you when you:

- Fill out forms on our website.
 - Contact us via email or phone.
 - Use our services.
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3. Purpose of Data Collection

We use your data for:

- Processing inquiries and orders.
 - Providing customer support and services.
 - Fulfilling legal and contractual obligations.
 - Improving our website and services.
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4. Legal Basis for Processing

We process your data based on the following legal grounds:

Consent: When you provide clear consent (e.g., signing up for newsletters).

Contractual Necessity: To fulfill a contract or take steps at your request before entering a contract.

Legal Obligations: Compliance with tax and accounting laws.

Legitimate Interests: For business operations such as fraud prevention and marketing, ensuring your rights are not overridden.

5. Data Sharing

We may share your personal data with:

- Trusted third-party service providers (e.g., shipping, payment processors).
- Legal authorities, if required by law.
- Other parties, with your explicit consent.

All third-party partners comply with GDPR and follow strict confidentiality and security measures.

6. Data Retention

We retain your personal data only as long as necessary for the purposes outlined in this policy, including compliance with legal obligations or resolving disputes.

7. Your Rights

Under GDPR, you have the following rights:

Access: Request a copy of your personal data.

Rectification: Correct inaccurate or incomplete data.

Erase: Request deletion of your data under certain conditions.

Restriction: Limit the processing of your data.

Portability: Receive your data in a structured format.

Objection: Object to processing based on legitimate interests or direct marketing.

Withdraw Consent: Where processing is based on your consent.

To exercise these rights, contact us at info@sprent.nl.

8. Data Security

We implement appropriate technical and organizational measures to protect your personal data against unauthorized access, loss, or misuse.

9. International Transfers

If your data is transferred outside the European Economic Area (EEA), we ensure it is protected through legal safeguards such as Standard Contractual Clauses.

10. Cookies

Our website uses cookies to improve functionality and user experience. For detailed information, please refer to our **Cookie Policy** [link].

11. Updates to the Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. The latest version will always be available on our website.

Contact Us

For questions or concerns about this Privacy Policy, please contact us:

Email: info@sprent.nl

Phone: +31 180 3724389

S-PRENT B.V. – Committed to your privacy and trust.